#### **CDW AMPLIFIED**<sup>™</sup> Workspace Services

# WE GET HOW **TO OPTIMIZE YOUR** DOMAIN CONFIGURATIONS.

## CDW Amplified<sup>™</sup> Collaboration Google for Higher Education Audit

Google for Education regularly makes changes and releases updates to Workspace so adoption process, storage usage and security and compliance policies are always top-of-mind challenges for institutions of higher education. The Google for Higher Education Audit helps colleges and universities support their complex digital infrastructure and their vast user populations. In the audit, Google IT Specialists analyze existing Google Admin console configurations for domain operations, core services, device management and security to provide a report of recommendations, based on EDU best practices, that drive adoption, mitigate Drive capacity concerns, fulfill cybersecurity insurance requirements and more.

#### The Google for Higher Education Audit can help you achieve:









# **Orchestrating the Right Solution**

The Google for Higher Education Audit analyzes:

- Operations and Google Workspace for Education Management: Evaluates organization structure, user account management, Admin roles and account settings to enhance daily domain operations.
- Service Configurations and Settings: Determines the success of existing configurations for core services, additional Google services and Marketplace applications.
- Device Management Settings: Provides recommendations to transform the management of Chromebook and Chrome device fleets enrolled in the domain.
- Security Setup and Reporting: Gives a snapshot of security and compliance measures in the Admin console to inform cybersecurity strategy.

Results are documented and you are equipped with a roadmap of recommendations and resources, based on education best practices and your institution's strategic goals. From there, you can reconfigure settings, align your domain with current Google for Education updates and get your IT staff trained to handle future changes.

#### Proofpoint



We have delivered audits to almost 2,000 academic institutions across the U.S. and Canada.

CDW's full lifecycle of Services can support your organization no matter where you are on your journey





**On-Premises** 



On-Journey

Increased

Performance

Cloud-Based

## CDW GETS GOOGLE. AND WE KNOW EDUCATION

We are a Premier Google Partner on a mission to empower schools to get the most out of Google Workspace for Education. Our teams of education and technology experts have served more than 4,200 districts across the U.S. and Canada, including 12 of the 15 largest. Get the support you need to establish a simple, reliable and secure domain with Google for Education.

Learn more.

#### Additional resources:

- Video Overview
- Top Errors We Find in the Audit
- Full Customer Story



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## Service Overview

The Google for Higher Education Audit is a deep-dive that assess the following areas in your domain:

Doi	main Areas	Evaluated
Operations and Google Workspace for Education Management:		
	Organization Structure	
	User Account Management	
	Admin Roles	
	Account Settings	
Service Configurations and Settings:		
•	Core Service Settings	
•	Additional Google Services	
•	Marketplace Applications	
Device Management Settings:		
	Chrome User and Brower Settings	
	Apps and Extensions	
	Additional Application Settings	
	Network	
	Managed Browsers	
	Managed Guest Session Settings	
	Android Application Reports	
	Browser Extensions List	
	Printers	
	Google Meeting Room Hardware	
	Endpoints	
	Jamboard Devices	
•	Chrome Device Settings	
Account Settings:		
	Google Workspace for Education Security Settings	
	Security Settings and Features	
	Core Service Settings	
	Directory	
	Account Settings	
	Password Vaulted Apps	
	Reporting	

## CUSTOMER SUCCESS STORY

**Institution:** Virginia Commonwealth University (VCU) is a public institution in Richmond, Virginia.

CHALLENGE: After consolidating their two Google Workspace for Education domains, VCU found value in having their users together in one environment. However, technical leaders wanted to ensure they were successfully maximizing the capabilities and features.

**SOLUTION:** VCU sought CDW Education to evaluate the efficiency of their Google Workspace domain with a Google for Higher Education Audit. The Audit analyzed the configurations of the OU structure, Vault retention rules, sharing settings, controlling Marketplace and more within their Google Admin console.

**RESULT:** CDW's Google IT Specialists recommended changes to implement so VCU could take full advantage of the power their domain offered for security and risk mitigation. Their technical leaders are confident the insight provided in the Audit will equip them to develop an even safer digital environment for their stakeholders and expand the adoption even further.



To learn more about Google for Higher Education Audit, contact your account manager or call 800.800.4239.